

## CREATE SECURITY DESIGN | PROTECT | CONTROL | SECURE

# **COMPANY PROFILE**

#### "We strive to be the best in the industry at what we do. We make it our business to deliver high quality, customised and innovative security solutions for our clients."

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#### Who is Create Security?

Create Security was started in 2007 by founder and managing director Lindsay Wood. After working in the industry for 15 years Lindsay had built a reputation for quality and reliability which was coupled with a genuine passion for innovation and personalised service. Lindsay's vision was to take his brand to the market and offer the industry a unique alternative to his competitors.

From humble beginnings Create Security very quickly grew on the back of a loyal and valued client base. Since then Create Security has become a trusted national leader in the physical automated security industry. We have proudly delivered security solutions for prominent public spaces, major transport and logistic hubs, leading manufacturing plants, Federal, State and Local government facilities, schools and mine sites each with their own protective security requirements and operational needs.

Create Security will provide the same level of dedication and expertise to every job we undertake, whether it be a hostile vehicle mitigation solution strategy for counter-terrorism or managing traffic control in school zones to keep students safe. We strive to be the best in the industry at what we do and deliver outstanding outcomes for our clients.







# **Our Values**

- Quality and safety first, every time.
- Creating solutions which are a long term investment in reliability.
- Providing innovative solutions that are customised and flexible.
- Staying at the forefront of new technologies in a fast evolving world.
- Committed to skilled workmanship and expert service.
- Dedicated to customer service and valued ongoing relationships.
- Compliance with industry licencing laws and quality assurance.
- Making sure our people feel valued and supported.



#### Our Expertise

Create Security is a specialist physical security firm offering a full range of services from initial design through to installation and everything in between. We have qualified and experienced experts to take care of every step of the process. Everything we do focuses on quality, safety and reliability. We value our clients and we are dedicated to delivering exceptional systems and services. All of our products and services are rigorously supported and measured by our accredited international ISO9001 and ISO45001 quality and safety management systems.

- Research and Development To remain at the forefront of the security sector and to respond to global trends. Create Security is committed to research and technological advancements to develop new services and products and continually improve existing ones.
- Consultation and Design Our focus on your specific needs and priorities allows us to tailor make a design for your business premises. We are focused on helping you make an investment in the security and operational performance of your business.
- Manufacture and Installation Create Security's manufacturing process is subject to strict quality control with each stage of the process being checked for compliance with the design brief and the customer's requirements. Our installations are undertaken by a qualified and experienced team of knowledgeable technicians.
- Service and Maintenance Create Security has a 24-hour, 7 day a week on call service department. We service, repair and maintain all types and brands of physical security equipment.



#### Vehicle Control

Create Security specialises in the supply and installation of a large range of commercial and industrial grade gates, including cantilever, track mounted slide and swing gates. Automatic vehicle security gates are one of the most effective methods of controlling access to your premises and protecting your property.

Create Security designs and engineers custom-made gate systems suited to your physical environment and operational needs. Our experienced and qualified team can assist you in selecting the most suitable vehicle gate for your premises. The advanced technology built into a Create Security automatic gate system guarantees high performance, low maintenance, ongoing safety and reliable operation.

Create Security gates can be found throughout Queensland protecting some of our State's most vital infrastructure including major transport and logistic hubs, Federal, State and Local government facilities, resources and manufacturing plants.



#### **Boom Gates**

Create Security has an extensive range of boom gate solutions for commercial and industrial applications. Our 240 volt and solar boom gates are an effective and affordable method of controlling traffic in a range of situations, including carparks, schools, hospitals, shopping centres, high traffic areas and remote access points. Create Security only supplies and installs the highest quality boom gate systems for our customers ensuring they are low maintenance, reliable, safe and long lasting.

Create Security can design a boom gate system to suit your access control requirements and your physical location. You can purchase a standard model boom gate that comes complete with safety features as standard, or you can choose from an extensive range of unique optional extras. Create Security also offers the latest technology in access control options for effective and efficient operation of your boom gate.

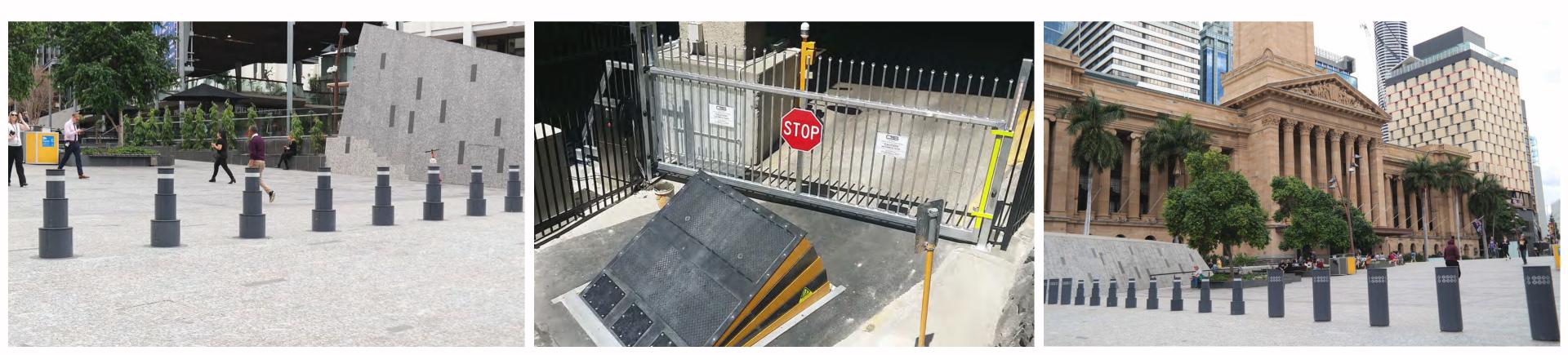


#### **HVM Barriers**

Globally, terrorists and criminals are using vehicles as weapons to attack people in crowded places and high risk locations to cause death or injury to large numbers of people. The international security industry has responded to these malicious incidents by developing a highly sophisticated range of Hostile Vehicle Mitigation (HVM) products to resist vehicle-borne attacks.

Physical protective security equipment should be implemented as part of a holistic security system to mitigate the risk posed by hostile vehicles. At Create Security we supply and install an extensive range of HVM crash tested equipment to help prevent and reduce the consequences of an attack. HVM equipment is an effective physical barrier that can be seamlessly integrated into public spaces without impacting on the aesthetics or functionality of a location.

Via our strong international partnerships and affiliations, Create Security is forging ahead implementing HVM security solutions for the protection of people and places. Create Security has delivered the largest HVM projects in Queensland in some of our State's most prominent public spaces and has the qualifications and proven expertise to supply and install your HVM requirements.



#### Pedestals & Posts

Whether you need to control and monitor access points or want to install elevated security equipment, Create Security has a pedestal or post suitable for your application. Create Security's pedestals and posts are designed and engineered to be functional as well as aesthetically pleasing and are guaranteed to be manufactured to the highest standard to provide strong and secure housing for your security equipment.

Create Security offers the following range of pedestals and posts:

- Card reader pedestals car and truck height
- Intercom and other access control system pedestals
- Pedestrian pedestals
- CCTV posts
- Lighting Posts
- Solar panel posts
- Emergency help point posts

Our pedestals and posts can be individually customised or seamlessly integrated into our boom gate, vehicle gate and pedestrian gate range of products.



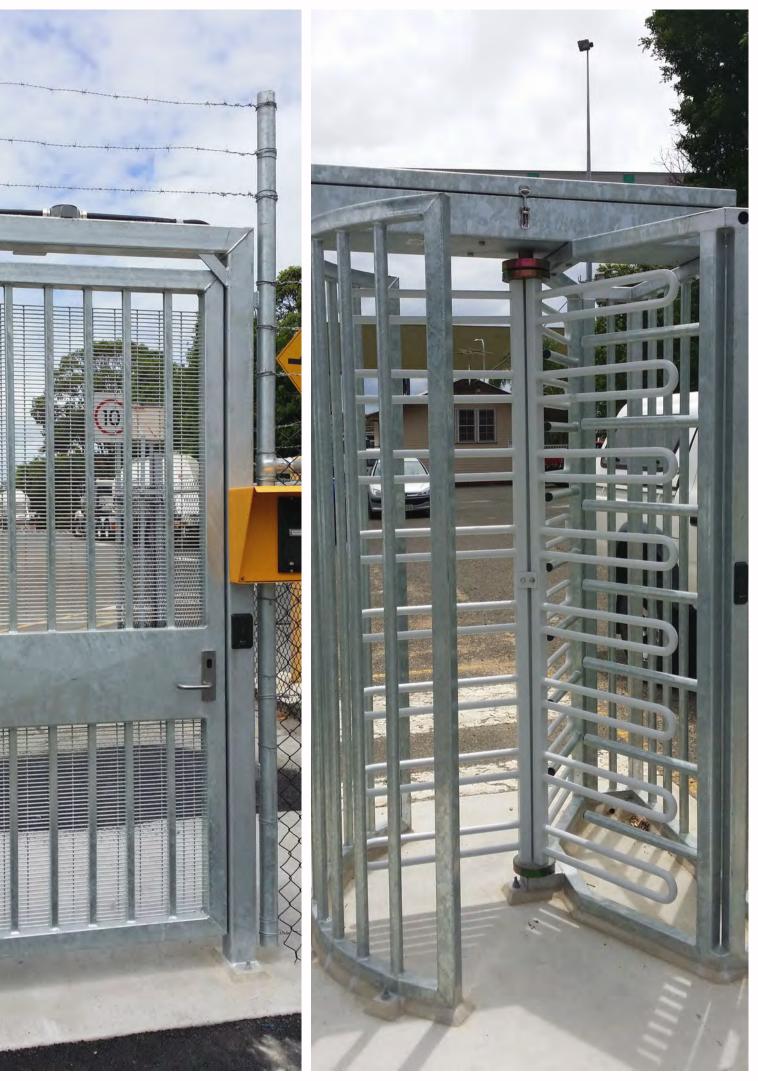
#### Pedestrian Control

Create Security has the knowledge and expertise to help you design a pedestrian gate system that caters to your specific needs.

The Create Security Pedestrian Swing Gate is designed to be integrated into a perimeter fence to control pedestrian entry and exit to your facility. Our industrial grade swing gate is individually engineered to compliment your new or existing perimeter security system and can be manually operated or paired with access control options. This style of gate is ideal for disabled access or ease of access when carrying large items.

The Create Security Full Height Turnstile provides a high level of perimeter security for the control of pedestrian movement. These turnstiles are most suitable where pedestrian travel needs to be restricted to one person at a time. The advantage of this system is the ability to integrate an access control system or smart gate interface to monitor and manage traffic flow.

Pedestrian barriers are designed for use in applications with high volume pedestrian traffic that require rapid one on one access. These barriers are typically used at venues such as sports stadiums, transport hubs and tourist attractions.



#### Bollards

Create Security are highly experienced in the supply and installation of an extensive range of bollards to suit any security requirement. Bollards are designed for a variety of uses for the protection of people, places, assets and infrastructure.

Bump bollards are incorporated in a Create Security designed gate system to protect the integrity of the gate structure and access control features. Bollards will withstand impact by vehicles to lessen the likelihood of damage to the operating equipment.

Via our strong international partnerships and affiliations Create Security offers an extensive range of internationally crash tested and rated HVM bollards to protect against intentional threats and accidental harm. We have crash rated bollards to suit any location and physical environment and the experience and knowhow to deliver an expertly designed security solution.







#### DTMR Perimeter Security

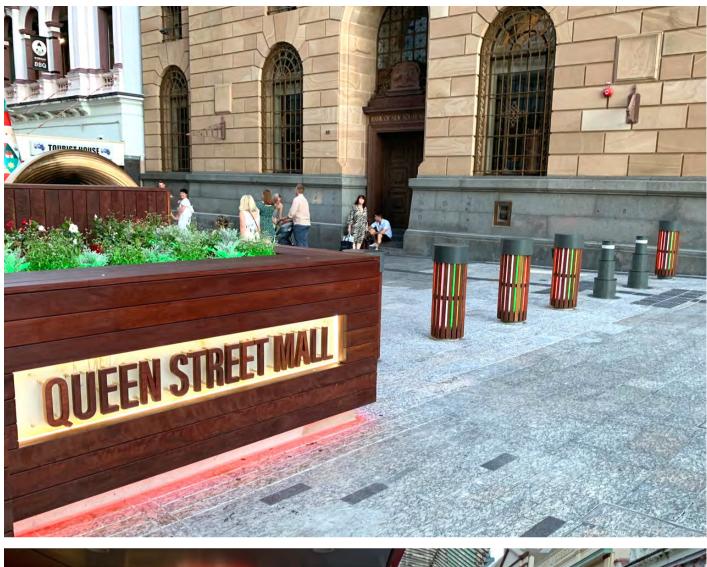
In 2019 Create Security was thrilled to undertake an upgrade of the perimeter security at a major Department of Transport and Main Roads depot. This project involved a complete overhaul of the depot's main entry by replacing expensive temporary portable cantilever gates with a permanent, robust and reliable solution.

Create Security was responsible for the design and construction of a heavy duty industrial grade automated cantilever gate to suit the driveway opening span of 10 metres. Run by a 3 phase motor connected to mains power, the gate is backed up by a solar powered battery with the capacity to continue operations for up to 10 consecutive days if there is a power failure.

Designed with critical safety features this gate is equipped with an audible alarm and amber flashing lights to signal when the gate is in motion; LED red and green light bars to indicate when the gate is in the open or closed position; a safety barrier surrounding the rear of the gate to secure pinch points; and photo electric beams to detect motion in the gate path to prevent the gate from closing on a vehicle or pedestrians.

Throughout the duration of the project our team engaged extensively with the client to ensure the gate system met all end user requirements. The integration of a smartphone gate control interface and web portal allows the client to manage when the gates are opened or closed and control access in and out of the premises.

The advanced technology built into this customised system guarantees high performance, ultimate safety and reliable operation.





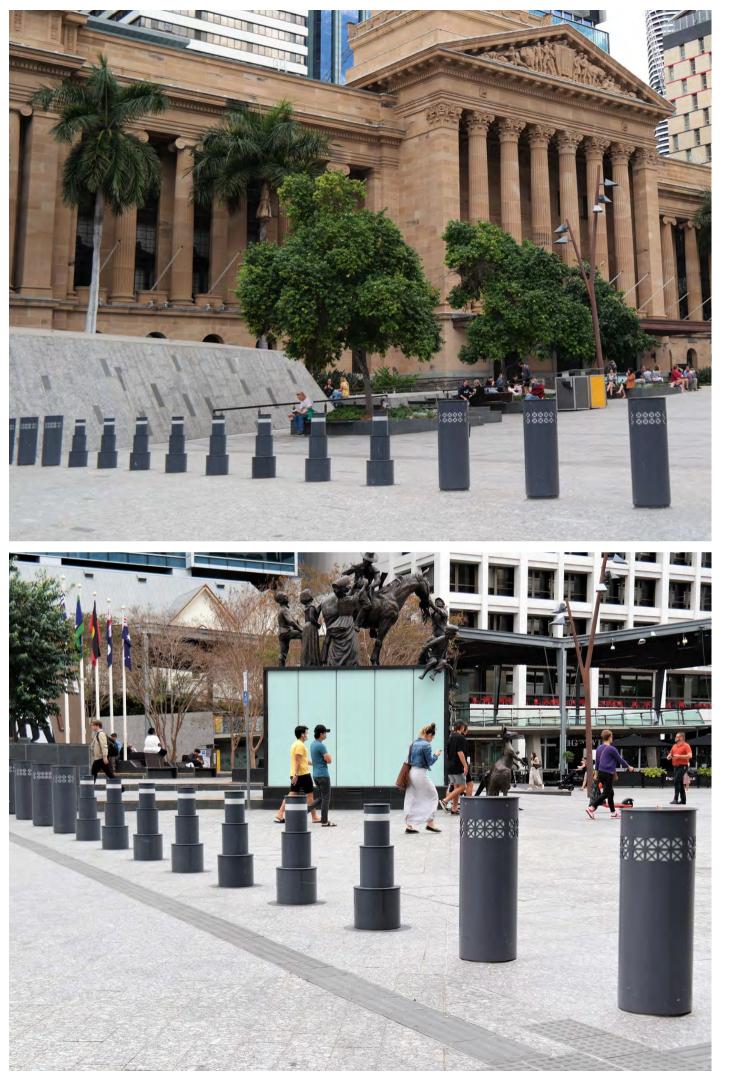
## Keeping Brisbane Safe

In 2019 the Brisbane City Council went out to tender seeking the supply of 80-100 hostile vehicle mitigation bollards. The tender was for both static and retractable high security impact rated bollards for council to install at various locations around the Brisbane CBD that have been identified for future risk reduction treatments.

Create Security was successful in securing the 2019 tender. This was the second time Create Security would be supplying the Council with a large number of impact rated bollards to mitigate against hostile vehicle attacks in the Brisbane City. Create Security was engaged by Council in 2017 for the city's first landmark HVM security upgrade of Brisbane's King George Square. This project involved the installation of over 70 impact rated HVM bollards on the Square.

In 2020 the first site to receive a security upgrade was the iconic Queen Street Mall in the Brisbane CBD. The bollards were strategically and aesthetically incorporated into the precinct to safeguard pedestrians and properties against the risk of vehicle attacks. In 2021 Council has begun the next stage of the installation at the Brunswick Mall in Fortitude Valley.

Create Security is dedicated to building a safer Brisbane and is proud to be the largest supplier of high security impact rated bollards in Queensland. We have expert knowledge of the HVM impact rated products we supply and the qualifications and proven expertise to successfully implement HVM designed security solutions. Create Security looks forward to the roll out of the newly acquired bollards into other areas of the Brisbane CBD to help mitigate the risk of vehicle attacks in the city.



## King George Square

In 2017 Create Security was proud to be engaged by the Brisbane City Council to assist with the development and implementation of the safety and security upgrade for King George Square. This was the Council's first major investment in CBD security to mitigate against hostile vehicle attacks in public spaces.

The project involved the installation of more than 70 permanent PAS 68 impact rated bollards to provide maximum protection for King George Square. Installation was completed in a staged process, enabling all temporary concrete blocks along Ann and Adelaide Street entry points to be removed.

A combination of both static and retractable bollards were installed on site as part of the security upgrade. The bollards have been strategically but aesthetically incorporated into the public precinct to provide the highest level of protection whilst still keeping the functionality of the space by allowing pedestrians to move freely around the Square. The retractable bollards have been positioned to provide access points for authorised vehicles to enter and exit the Square and City Hall for events and activities. The overall design is both functional and establishes a safe pedestrian zone in the event of an attempted hostile vehicle attack.

Create Security played an integral part in the project, advising, supplying, certifying and commissioning the bollards and integrating the HVM system. Our experience, skill and inhouse expertise enabled us to seamlessly deliver a security solution to safeguard the public and the many events hosted at King George Square and Brisbane City Hall. Our role continues as we provide on-going service and maintenance on the bollards.

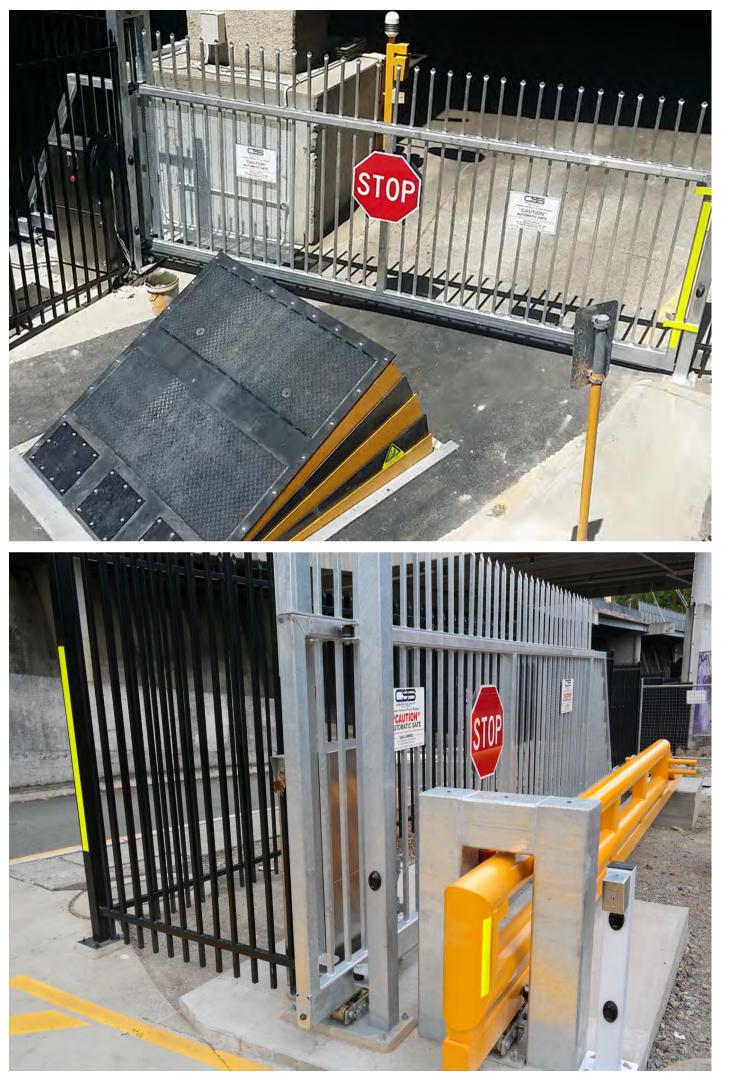


#### Bus Depot Upgrades

In 2015 the Brisbane City Council awarded Create Security the tender to design and install automated security gates and perimeter protection for the Garden City Bus Depot and the Carina Bus Depot. The purpose of the project was to upgrade the security and functionality of the bus depots by replacing manual chainwire gates with a comprehensive automated security gate system catering for buses, staff vehicles, visitors and pedestrians entering and exiting the high traffic depots.

At the Garden City Bus Depot (which is the largest bus depot on Brisbane's southside) we installed: bus/vehicle entry dual swing gates; 9.5 meter bus/vehicle exit cantilever gate; 6 meter vehicle exit/entry cantilever gate; and 1 automated pedestrian swing gate. At the Carina Bus Depot we installed: vehicle entrance dual swing gates; 2x bus exit dual swing gates; bus entrance dual swing gates; and 2 automated pedestrian swing gates. To put the operation of these gates into perspective, the 9.5 meter cantilever gate installed at the Garden City Bus Depot does 850 operations per day. That means it travels 16km per day, 5,840km per year which is equivalent to a one-way trip from Brisbane to Manila Philippines!

Our comprehensive scope of works at both depots included the civils, excavations, concrete foundations, gate manufacture and installation, protection bollards, car and bus reader pedestals integrated with access control systems, electronic bus tag loop systems, 240 volt, comms, fibre conduiting, bitumen, resurfacing works, gutter and curb rectification, landscaping, line marking and chain wire fencing. This project was an example of Create Security having the capability and resources to combine all aspects of physical security to deliver an all-inclusive perimeter security solution.



## G20 Railway Station Upgrade

In 2014 Brisbane hosted the ninth meeting of the G20 Leaders' Summit, welcoming 22 world leaders and more than 4,000 delegates from the world's largest economies. The event involved a complex security operation. While the major security focus was on the G20 precinct around the Brisbane Convention and Exhibition Centre, appropriate security measures needed to be in place to ward off the possibility of attacks on prominent public spaces outside the precinct.

In 2014 Queensland Rail tendered for the design and construction of works to provide vehicle impact rated access control at Central, Roma Street and Milton Stations. Create Security was the successful tenderer to provide hostile vehicle mitigation (HVM) solutions for these major Brisbane transport hubs.

Create Security was responsible for the entire project, from concept design through to certification. This major project involved Create Security designing and installing the integration of an innovative, world first, PAS68 rated cantilever sliding arm barrier with a cantilever sliding gate. Other PAS68 rated equipment and security treatments included a rising blocker/step tested in accordance with 7.5 tonne at 80kph, a solar powered surface mount road blocker tested in accordance with 3.5 tonne at 48kph and 7.5 tonne at 80kpm tested fixed removable bollards.

Create Security is proud to be part of the robust security initiative helping to deliver safer precincts in and around the city of Brisbane. Create Security continues to be involved in the servicing and preventative maintenance of these systems.



#### Compliance

When you engage Create Security for a security solution you can be assured that you are dealing with a reputable, experienced and qualified company with over 25 years' experience in the security industry.

Create Security's Quality and Safety Management Systems are certified to the International ISO9001 and ISO45001 standards. This means we are equipped with established proven systems internally and onsite to deliver products and projects effectively, efficiently and safely. This independently assessed certification gives our clients the assurance that our processes and organisational output is closely monitored, carefully measured and kept up to date with all legal and industry requirements.

Create Security holds all mandatory statutory licences for the supply of security services and is an active member of industry bodies within the security industry. Create Security holds a QBCC licence, a Security Providers Licence (Advisor and Installer) and an Electrical Contractor's Licence and is a member of Master Builders, the PSSA, ASIAL and ASIS. Each of our on-site personnel hold the relevant individual Security Providers Licence to work within the security industry as well as being qualified and licenced within their individual areas of expertise.

- Security Providers Licence: 3251000
- QBCC Licence: 1133023
- Queensland Electrical Contractor's Licence: 86460
- Master Builders Member: 64928
- PSSA Installer Member
- ASIAL Member: 37871
- ASIS Member: 312860









#### Our Major Clients





















Department of Education and Training

Queensland Government Department of Transport and Main Roads



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